

1. Are you willing to take a brief survey regarding our services?

Yes No (If no, we encourage you to visit our website and to fill out our survey on-line at your convenience.)

2. Were you satisfied that the intake worker/advocate got back to you in a timely manner?

Satisfied Dissatisfied

3. Were you satisfied that the intake worker/advocate treated you in a courteous and professional manner?

Satisfied Dissatisfied

4. After working with DRN, do you better understand your rights?

Yes No

5. Was DRN helpful in solving your problem?

Helpful Not helpful

6. Would you call DRN again if you need help?

Yes No