

What We Do

Disability Rights Network of Pennsylvania will work with you to respond to complaints you may have about the Mental Retardation services you get from the Home and Community Based Waiver Program. Complaints may be about service problems, abuse and neglect, or rights violations. An advocate may help you to write an appeal concerning your complaint or they may look into other ways to resolve your complaint.

For information in alternative formats or language other than English, contact DRN at

**1-800-692-7443 Ext. 400
TTY: 1-877-375-7139**

**www.drnpa.org
drnpa-hbg@drnpa.org**

Community Advocates

NORTHEAST REGION
Karen Pasqualicchio
846 Jefferson Avenue
P.O. Box 1368
Scranton, PA 18501
1-800-692-7443 or 570-504-1723

SOUTHEAST REGION
Martine DeLorenzo and Lynne Mack,
Cast Iron Building
718 Arch Street, 6 North
Philadelphia, PA 19106
1-800-692-7443 or 215-923-3349

CENTRAL REGION
Dawn Rudinski
1414 N. Cameron Street, Ste. C
Harrisburg, PA 17103
1-800-692-7443 or 717-236-8110

WESTERN REGION
Cliff Coburn
429 4th Avenue, Suite 701
Pittsburgh, PA 15219-1505
1-800-692-7443 or 412-258-2128

In association with Vision for Equality
Emilio Pacheco and Theresha Collins
215-923-3349

Disability Rights Network of Pennsylvania

Advocacy for Home and Community



Do you have difficulty with services you receive from the Mental Retardation system?

If you need help, please call: 1-800-692-7443

What is the Community Advocacy Project?

The Community Advocacy Project is part of The Disability Rights Network of Pennsylvania (DRN), a private, non-profit organization that, under federal laws, provides protection and advocacy services to individuals with disabilities, including persons with intellectual/cognitive developmental disabilities. DRN's Community Advocacy Project goals are:

- The Project seeks to assure that persons with intellectual/cognitive developmental disabilities who live in the community are not subject to abuse or neglect and that their civil and human rights are fully protected.
- The Project seeks to assure that persons with intellectual/cognitive developmental disabilities who live at home or in other community-based settings have access to the full array of quality services they need to remain in their communities and to maximize their integration and independence.

Services

An eligible individual, family members, friend, or advocate can contact DRN to discuss issues relating to:

- Mental retardation services including:
 - ◇ How to apply for services
 - ◇ Denials, reductions, or termination of services
 - ◇ How to choose other providers
 - ◇ Concerns about quality or quantity of services
- Abuse, neglect, or rights violations

Who Can Use These Services?

A person with intellectual/cognitive developmental disabilities who receives services funded by the Office of Developmental Programs, including people who live in their home, with family members or friends, in family-based living, a community living arrangement or other non-institutional setting qualifies for these services.

How Do I Contact DRN?

You can contact DRN through the intake department at 1-800-692-7443 ext. 400 (voice) or 1-877-375-7139 (TTY). You also may contact your regional Community Advocate directly. Please see the list on the back of this brochure.

Disability Rights Network of PA
1414 North Cameron Street,
Suite C
Harrisburg, PA 17103